MEDIEVAL COLLECTIBLES

1-877-637-9673
Customer Service Hours
Monday - Friday, 9:00am - 5:00pm CST
Email: service@medievalcollectibles.com

Return Merchandise Form Order #_____

Please complete this form so we may expedite your return or exchange. Include this form with the merchandise you are returning and send it to: **401 N Richland Creek Drive, Princeton, IN 47670**

Name: _____ Date: _____

Phone Number: _____ Email: _____

Item Number	Quantity	Product Description	Reason for Return/Comments	Return Code (see below)

Return Codes:
[A] Too Small [B] Too Big [C] Damaged or Defective [D] Changed My Mind [E] Accidentally Ordered the Wrong Item
[F] Wrong Product Sent to Me [F] No Longer Needed [G] Not Happy with Quality [H] Doesn't Match Website Description

- I would like to return these items for a refund. *Eligible if items are returned within 15 days from delivery.*
- I would like to receive Store Credit for the items I am returning.

Would you like a customer service specialist to contact you regarding your return? **Yes** **No**

Return Tips:

~ Make sure the merchandise you are returning is in it's original quality and is packaged/sealed with care. Items that appear to be dirty, used or have strong odors (perfume/smoke) will not be accepted back. Please make sure there is no animal hair on your items.

~ Send your package back insured in the event the shipping company loses or damages your package.

~ To see our full return policy, please visit https://www.medievalcollectibles.com/return-policy.

~ To process your return online and purchase a return label, please visit https://www.medievalcollectibles.com/returns.

~ All refunds will be processed back to the original way payment was received. Gift returns can only be given store credit.

~ Store credit will be issued to the email address associated with the original order.